

Swaledale and Arkengarthdale

Coronavirus support

This document is intended to collate all the current information with regard to services available in the two dales to support all residents, particularly those who are self-isolating for whatever reason.

An Anchor Hub has been designated by North Yorkshire County Council (NYCC) located at Hudson House in Reeth and managed by Reeth & District Community Transport (RDCT), the Yellow Bus, and Hudson House (HH). This will be managed by Gail Hall and Jill May with the support of the boards of RDCT & HH, and a team of volunteers. The Anchor Hub will remain in operation until at least the end of March 2021.

Anchor Hub

Phone 01748 880 021 manned Monday to Friday 10 am to 1 pm (except bank holidays). Messages can be left at any time. Calls to NYCC from people in the two dales will be redirected to the hub.

The hub will maintain a list of contacts in the various communities in the two dales and will direct callers to their nearest support person.

The hub will also deliver shopping and prescriptions to your door using the Yellow Bus and volunteers.

Village Contacts

Anchor Hub	Hudson House	01748 880 021	rdctransport@hudsonhouse.info or admin@hudsonhouse.info
Arkengarthdale	Susan Dray	01748 884 689	arkengarthdalepc@gmail.com
Grinton & Ellerton	Mark Jones	07710 784 627	markjones@fanmanufacturers.com
Gunnerside	David Crapper	07814 577 311	davidcrapper@yahoo.co.uk
Healaugh	Richard Tarran	07866 410 616	richard@rangeadvantage.com
Keld	Jacqui & Chris	01748 886 374	
Melbecks (Feetham/Low Row/Blades)	Elizabeth Bedford Delyth Rennie	01748 886 974 07957 207 579 01748 886 057	elizabeth@bedfords.me.uk melbeckscovid19@gmail.com
Muker	Jen Gathercole	01748 886 138	mukerorg@gmail.com
Reeth	Helen Guy	01748 880 212	helenguy47@gmail.com

Services by village

Arkengarthdale www.arkengarthdale.org.uk

Reeth and District Community Transport is working with Hudson House, Reeth Medical Centre and Reeth Post Office to offer a shopping, prescription collection and home delivery service for anyone that needs it. Please call 01748 880 021 to make arrangements.

For deliveries from market stallholders please see below under Reeth Market.

Gunnerside

Gunnerside Shopping Club is placing a weekly community order to **Sainsbury's for groceries and other supplies**. Orders need to be in by Tuesday at 6 pm; collection is from the Village Hall late on Thursday mornings (we phone you when your order is ready to be picked up). For further details, please phone David on 07814 577 311 or email davidcrapper@yahoo.co.uk

Jane Beaumont organises a **weekly delivery of bread** to Gunnerside from the 2 Dales Bakery in Reeth. For a list of what items are available, and how to order and pay, please phone Jane on 07980 770 934 or email her at janebeaumont500@gmail.com. Orders need to be with Jane by 5 pm on Monday for collection from the village hall on a Thursday between 09.30 and 10.00 am. If you also have a shopping club order, you can collect and pay for your bread when you collect your shopping.

If there is enough interest, Chris Watts is willing to reinstate the community order to the **Yorkshire Dales Meat Company** (they also supply **milk and eggs**). If you would like to use this facility, please phone Chris on 01748 886 202 or email chris.watts201@btinternet.com.

Colin Garner from Reeth Market is delivering **fruit and vegetables** up the Dale (see contact details below under Reeth Market). Any orders for Gunnerside will be left for collection in the Village Hall. Please phone Colin directly for details of delivery times and how to order and pay.

If you are having a problem with picking up a **prescription from Reeth Surgery**, please contact Gail Crisp on 01748 886 576 or email her at gailcrisp@hotmail.co.uk

Hawes Surgery operates its own delivery service and can bring your prescriptions to your door. It will continue to run during lockdown, so if you already use it there is no change. If you would like to start using it then please speak to the surgery when you put in your prescription request.

Melbecks (Feetham, Low Row, Blades, Kearton)

In the first instance contact the Anchor Hub at Hudson House or Elizabeth Bedford or Delyth Rennie. See also Reeth below for delivery services from the Post Office, market stalls and Reeth Surgery. Local volunteers can assist with shopping, prescription collection, posting letters etc. Bread from the 2 Dales Bakery in Reeth is delivered on a Thursday. Additional items such as milk, butter, sweet and savoury treats, cereals, may also be available. Home-made jam, marmalade and chutneys from Holy Trinity church are also available. Contact melbeckscovid19@gmail.com for further details. Fruit and vegetables can be pre-ordered from Colin (see Reeth market below) and he will deliver locally around Low Row on Saturday morning.

Muker www.mukerorg.com

The Physical Hub in Muker remains the Village Shop which can be used as a drop-off/pick-up point for items. Their core opening times are Friday and Saturday mornings 10.00 - 12.00. In addition to this the shop will also be open on a 'pop up' basis on Thursdays and Sundays. The Village Store will be offering take-away cakes, sandwiches and hot drinks. Daily and Sunday papers will continue to arrive and should be collected from the box outside the shop.

Muker Village Store is continuing their grocery ordering service: as well as their normal groceries they can get bread, meat, fish, fresh fruit and veg, dairy. Place your order on 01748 886409 between 12pm and 3pm Tuesday or by email on mukerteashop@btinternet.com at any time or day up until 3pm Tuesday, or by dropping a list through the shop door by 3pm Tuesday. Pick up/delivery Friday or Saturday. See www.mukerorg.com for further details about using this service and the groceries list.

The Farmers Arms is under new ownership and is temporarily closed.

Richard and Polly from the Gallery will be coming to Muker from Hawes regularly and are very happy to run any errand in Hawes or bring things over for you. Contact them directly by email at buskfarmhouse@gmail.com or call on 07980 677095.

Hawes Surgery Prescriptions: Hawes Surgery operates its own delivery service and can bring your prescriptions to your door. It will continue to run during lockdown, so if you already use it there is no change. If you would like to start using it then please speak to the surgery when you put in your prescription request.

If you use **Reeth Surgery** please order your prescriptions by phone or the internet as usual and contact the Reeth Hub (01748 880 021) regarding delivery.

Keld

The **Hub in Keld remains Butt House** which can be used as a contact and drop off/pick up point. Contact Jacqui & Chris on 01748 886 374

Reeth

The Post Office and Corner Shop 884 201 is open normal hours for shopping. Post office services are available as normal. The shop can deliver your shopping to the Reeth area. For customers who feel vulnerable or would just prefer to be at the Post Office counter on their own, we are offering an appointment system at the PO counter between 8.00am and 9.00am from November 2nd to December 21st. You can phone to make an appointment (884 201) or book one beforehand when you are at the PO counter. Please note though that we can only process items for posting during this time and that payment will have to be made using a card. All other Post Office counter services do not come online until 9.00am.

The **Gift Shop** 884 291 is offering a newspaper delivery service in the Reeth area. Newspapers, magazines, milk and eggs can be ordered from The Gift Shop for collection. Milk and eggs are subject to availability and more likely to be guaranteed if you order in advance or request a regular weekly order. The shop is open from 7.30 am to 5.30 pm every day.

The **Two Dales Bakery** is supplying pre-ordered bread to some villages, which are coordinating the order process and delivery. Please check with your village contact.

Reeth Surgery please order your prescriptions by phone or the internet as usual. If you would like your prescriptions delivered please contact the Reeth Hub (01748 880 021). The Yellow Community Bus will deliver medicines. Please let the hub know what date you ordered so that they can be collected 48 hours later.

Reeth Bakery is opening on a Tuesday, Friday and Saturday 12 noon – 2 pm.

Ramsay's Fish and chips are currently not operating. They hope to restart later in November.

Reeth Market

The Friday Market is open. Please observe social distancing.

Beavers Butchers, Masham On the market from 8 am – 1 pm then in the afternoon home deliveries to Reeth, Arkengarthdale and Swaledale. The delivery van is also a mobile butcher's shop so you could ask them to visit and select from the van.

Details of their meat packs are on their Facebook page

<https://www.facebook.com/beaversbutchers/> where you can also place an order or on their website www.beaversbutchers.com Email: beaversbutchers@hotmail.com 01765 689 269 (24hour answer phone) Mobile: 07515 393 184 (6 am to 5 pm only please)

They can take debit/credit card payments over the phone or BACS to: Santander Account Name - RICHARD WELFORD T/A BEAVERS BUTCHERS Sort Code - 09-01-29 Acc No - 32385111. Payment by card can also be taken on delivery.

When you place your phone order, you need to state your method of payment, any specific delivery instructions such as where you like the order to be left (or collected from the market) and your contact number so they can let you know an estimated time of delivery.

Orders must be placed at the latest by 1pm on Thursday.

Fruit and vegetables On the market plus deliveries. For deliveries contact Colin on garner162@btinternet.com or 01677 632 264 or mobile 07934 091 906. Orders must be placed by 12.00 noon on Wednesday. Please email your order where possible as Colin's answerphone has limited capacity. Please make sure Colin knows your name, address and whether you are in Arkengarthdale/Reeth/Low Row/Gunnerside etc. To receive weekly availability of seasonal items and prices please ask to be put on Colin's email list.

Bills will be placed in the bag with your order. Payment is by cheque, BACS [Barclays Sort code 20-61-46 Account Number 03678040] or card payment over the phone on receipt of the bill.

Orders for **Arkengarthdale** will be delivered on Thursday. Orders up **Swaledale** from **Reeth** to **Muker** will be delivered on a Saturday (Gunnerside orders will be left in Gunnerside Chapel for collection).

If you'd like to pre-order for collection from the market please place your order by Tuesday evening. The collection point will be behind the stall.

The Little Yorkshire Cheese Company On the market from 8am. Payment by card or cash on the day. Any questions please call 07837 433 581 or email: info@yorkshirecheesestall.com

Mark and Suzan on the **Plant Stall** as well as being on the market are also offering a free home delivery service to Swaledale and Arkengarthdale. Tel 07941 666 260 or 07727 326 326 Email westlaytonnurseries@outlook.com Payment by BACS or by cheque/cash on delivery.

Other

RDCT goes to **Tesco** each Monday and Wednesday to shop for items which cannot be bought locally for those who are self-isolating. Orders to Gail by email rdctransport@hudsonhouse.info by the day before please or leave a message at the hub (01748 880 021) and Gail will contact you.

The library at Hudson House is operating a limited “by appointment” system. Contact Elizabeth Bedford 886 974 for more information. **Jigsaws** are available contact the hub 880 021.

Reeth Gazette – this will continue to be published monthly and delivered to normal collection points which are open. It can be found online <http://www.2dales.org.uk/reeth%20gazette.htm>

The Little White Bus – Service 30 Swaledale Shuttle – New timetable – from 7 September
https://www.dalesbus.org/uploads/1/1/3/9/113919127/lwb_swaledale.pdf

Councillor Richard Good - Member of Richmondshire District Council for Lower Swaledale & Arkengarthdale Ward 01748 884353 or 07790 809913 email cllr.r.good@richmondshire.gov.uk
Contact him if you need help with Council matters.

The Reverend Caroline Hewlett – Vicar, Swaledale and Arkengarthdale 01748 884706 or carolinejhewlett19@gmail.com

AgeUK - North Yorkshire and Darlington services. Contact – Kate Marriott - 07483 058 847 or kate.marriott@ageuknyd.org.uk AgeUK offers a number of services – telephone befriending; information and advice, and volunteer shopping service from Thorpe farm. Full details on their website www.ageuknyd.org.uk or phone 01748 327 155.

If you'd like additional information adding to this document or changes made please send them to Andrew Bedford at andrew@bedfords.me.uk or phone 01748 886 974. New versions will be emailed to the village contacts for circulation locally and posted on [2dales.org.uk/coronavirus](http://www.2dales.org.uk/coronavirus) and <http://www.swaledalearkengarthdaleparish.org.uk/Parish-News> and <https://www.facebook.com/groups/ReethandDistrictCommunity/> and <https://www.facebook.com/ReethDCT/>